

# Grandstream UCM 6304A

## Product Specifications

Product Type: IP PBX/Unified Communications System  
Brand: Grandstream  
Model Number: UCM6304A  
Users: Up to 500 users  
Concurrent Calls: Up to 100 concurrent calls  
SIP Accounts: Up to 500 SIP endpoints  
FXS Ports: 4 analog FXS ports  
FXO Ports: 4 analog FXO ports (PSTN lines)  
Network Ports: 1 x Gigabit Ethernet WAN, 1 x Gigabit Ethernet LAN  
USB Ports: 1 x USB port for storage/backup  
Audio Codecs: G.711, G.722, G.726, G.729A/B, GSM, iLBC, Opus  
Video Support: Yes, up to 25 video conferencing  
Conference Bridge: 32-party audio conferencing  
Voice Mail: Integrated voice mail system  
Auto Attendant: Multi-level IVR/auto attendant  
Call Recording: Built-in call recording  
Call Features: Call forwarding, transfer, park, pickup, DND, follow me  
Music on Hold: Customizable music on hold  
Ring Groups: Supported  
Paging/Intercom: Yes  
Fax Support: T.38 fax over IP  
SIP Trunking: Supports SIP trunk providers  
Storage: Built-in storage for voice mail and recordings  
Security: SRTP, TLS, HTTPS encryption  
Provisioning: Auto-provisioning and zero-config  
Management: Web-based GUI  
Firewall: Built-in stateful firewall  
QoS: Layer 2/3 QoS support  
Power Supply: AC 100-240V, 50/60Hz  
Power Consumption: <20W  
Dimensions: 440mm x 205mm x 44mm (W x D x H)  
Weight: 2.5kg (Approximate)  
Mounting: 1U rack-mountable or desktop  
Operating Temperature: 0°C to 40°C (32°F to 104°F)  
Operating Humidity: 10% to 90% RH (Non-Condensing)  
Application: SMB, Enterprise, Call Centers, Multi-site Deployments  
Compliance: FCC, CE, RoHS Compliant  
Warranty: 1 Year Manufacturer Warranty

## About IT&E; Electric

IT&E; Electric is a Ghana-based electrical company delivering safe, reliable, and professional electrical services for residential, commercial, and industrial needs.

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